

Qualities
you can
be sure
of.
Values
you can
trust!

Standards
Quality
Assurance

Proud
Independently

Audited

Hot water
Storage

Satisfaction





The HWA Charter is more than words; it's a goal at our very core, guided by four pledges.

Pledges we've created by listening to customers. Pledges that we will deliver, by always providing the best quality service.

The HWA Charter's Code of Practice requires that all members adhere to the following:

- To supply fit for purpose products clearly and honestly described
- To supply products that meet, or exceed appropriate standards and building and water regulations
- To provide pre and post sales technical support
- To provide clear and concise warranty details to customers

If you think we have fallen short at any time, we want to know - you can be sure we will always listen and work to put it right.

The **Hot Water Association** (HWA) is the leading trade body for domestic hot water storage.

Contact us;

Camden House,
Warwick Road,
Kenilworth,
Warwickshire,
CV8 1TH

Telephone; 01926 513 742



[@HotWaterAssoc](https://twitter.com/HotWaterAssoc)